

Active Content Manager

Web Application Server

The following are general guidelines only. Recommendations of hardware requirements on the web server listed here should not supersede minimum requirements specified by the Operating System being used.

COMPONENT	RECOMMENDED PERFORMANCE
Processor	Quad Core, 2.0 GHz or better
Memory	4 GB
Free Disk Space	5 GB minimum (the more the better for long term)
Operating System*	<ul style="list-style-type: none"> • Windows 2003 Server (32 bit only) • Windows 2008 Server (32 and 64 bit versions) • Windows 2008 Server R2 (64 bit version) *Recommend the most recent service pack as well as security updates.
.NET Framework	Microsoft .NET Version 4.0 or higher
Web server application	Microsoft Internet Information Services (IIS)
Search	<ul style="list-style-type: none"> • Microsoft Indexing Services and Adobe iFilter • Google Mini • Windows Search 4.0
Email	Require a properly configured SMTP email server. Your own SMTP mail server is not required but the application must be able to connect to a mail server in order to forward system emails.

Database Server

The following are general guidelines only. Recommendations of hardware requirements on the database server listed here should not supersede minimum requirements specified by the Operating System or the Database platform being used.

COMPONENT	RECOMMENDED PERFORMANCE
Processor	Quad Core, 2.0 GHz or better
Memory	4 GB
Free Disk Space	5 GB minimum (the more the better for long term)
RDBMS	<ul style="list-style-type: none"> • SQL Server 2000 • SQL Server 2005 • SQL Server 2008 • SQL Server 2008 R2 • Oracle 9.2i • Oracle 10.1 • Oracle 10.2

Admin Browser

The following requirements are for users who will be creating or managing content on the site or who are administering the application

COMPONENT	SPECIFICATIONS
Web Browser	Internet Explorer 6, 7, 8 and 9 Mozilla Firefox 2, 3, 4 and 5
Browser Scripting Languages	JavaScript must be enabled.
Cookie support	Session cookies required for authenticated users.

Visitor Browser

The following requirements are for clients who are viewing a site created with ACM

COMPONENT	SPECIFICATIONS
Web Browser	All commercially available browsers. Note: The compatibility of your website depends on the HTML/CSS/JavaScript code used in the templates.
Browser Scripting Languages	JavaScript must be enabled.

Active Network's Virtualization Policy

Hardware virtualization software lets organizations run multiple operating system instances at the same time on a single computer. This section describes support provided by The Active Network for its software running with hardware virtualization software.

Except as described in this section, The Active Network does not test or support its software running with hardware virtualization software.

The Active Network will use commercially reasonable efforts to investigate potential issues with The Active Network's software running with hardware virtualization software. As part of that investigation, The Active Network may require the issue to be reproduced independently from the hardware virtualization software. Where issues are confirmed to be unrelated to the hardware virtualization software, The Active Network will support its software in a manner that is consistent with support provided when that software is not running with hardware virtualization software.

The Active Network makes no warranty, implied or otherwise, about the performance or reliability of third party products running with hardware virtualization software. Third parties are responsible for the testing of their software running within virtualized hardware environments.